

### Transit Performance Report - October 2021

External Indicators			October 2021	October 2020	Variance from Prior Year	
Weekday			21	22	-1	
Saturday			5	5	0	
Sunday			5	4	1	
Days of Inclement Weather			2	0	2	
Average Cost of Gallon of Gasoline**			\$4.51	\$3.18	\$1.33	
<b>SYSTEM Performance (All Modes)</b>						
	Budget Goal***		October 2021	Variance from Goal/Standard	October 2020	Variance from Prior Year
Total Boardings	574,683		513,747	(10.6%)	405,453	26.7%
Average Weekday Boardings	23,046		19,602	(14.9%)	14,568	34.6%
Average Saturday Boardings	10,406		11,911	14.5%	10,262	16.1%
Average Sunday Boardings	8,362		9,209	10.1%	8,412	9.5%
<b>BREEZE Performance</b>						
	Budget Goal / Contractual Standard		October 2021	Variance from Goal/Standard	October 2020	Variance from Prior Year
Total Boardings	362,248		355,079	(2.0%)	278,970	27.3%
Average Weekday Boardings	14,229		13,523	(5.0%)	9,970	35.6%
Average Saturday Boardings	6,920		7,966	15.1%	7,232	10.1%
Average Sunday Boardings	5,768		6,253	8.4%	5,870	6.5%
Boardings per Revenue Hour	10.1		10.2	0.9%	7.8	32.0%
Percent of Scheduled Service Operated	99.98%		98.80%	(1.2%)	99.92%	(1.1%)
Major Mechanical Failures	34		39	14.7%	55	(29.1%)
Other Mechanical Failures	0		7	700.0%	2	250.0%
Chargeable Accidents	5		6	20.0%	7	(14.3%)
On-time Performance	88.0%		87.6%	(0.5%)	90.0%	(2.6%)
Passenger Concerns	60		66	10.0%	93	(29.0%)
<b>COASTER Performance</b>						
	Budget Goal / Contractual Standard		October 2021	Variance from Goal/Standard	October 2020	Variance from Prior Year
Total Boardings	65,244		34,974	(46.4%)	10,968	218.9%
Average Weekday Boardings	2,884		1,416	(50.9%)	499	184.0%
Average Saturday Boardings	953		1,161	21.8%	0	0.0%
Average Sunday Boardings	604		587	(2.8%)	0	0.0%
Boardings per Revenue Hour	67		44	(33.6%)	32	38.8%
Percent of Scheduled Service Operated	100.0%		99.5%	(0.5%)	100.0%	(0.5%)
Major Mechanical Failures	1		3	200.0%	0	300.0%
Other Mechanical Failures	0		0	0.0%	0	0.0%
Chargeable Accidents	0		0	0.0%	0	0.0%
On-time Performance	95.0%		90.7%	(4.5%)	94.7%	(4.2%)
Passenger Concerns	2		5	150.0%	2	150.0%
<b>SPRINTER Performance</b>						
	Budget Goal / Contractual Standard		October 2021	Variance from Goal/Standard	October 2020	Variance from Prior Year
Total Boardings	136,273		116,469	(14.5%)	109,041	6.8%
Average Weekday Boardings	5,481		4,368	(20.3%)	3,857	13.3%
Average Saturday Boardings	2,360		2,661	12.8%	2,880	(7.6%)
Average Sunday Boardings	1,877		2,287	21.8%	2,448	(6.6%)
Boardings per Revenue Hour	68		59	(14.1%)	54	7.9%
Percent of Scheduled Service Operated	100.0%		100.0%	(0.0%)	99.9%	0.1%
Major Mechanical Failures	1		3	200.0%	3	0.0%
Other Mechanical Failures	0		0	0.0%	0	0.0%
Chargeable Accidents	0		0	0.0%	0	0.0%
On-time Performance	95.0%		97.9%	3.1%	98.0%	(0.1%)
Passenger Concerns	6		2	(66.7%)	2	0.0%
<b>FLEX Performance</b>						
	Budget Goal / Contractual Standard***		October 2021	Variance from Goal/Standard	October 2020	Variance from Prior Year
Total Boardings	1,703		1,126	(33.9%)	1,451	(22.4%)
Average Weekday Boardings	69		47	(32.0%)	55	(14.1%)
Average Saturday Boardings	33		15	(53.9%)	28	(46.1%)
Average Sunday Boardings	19		13	(32.6%)	27	(52.6%)
Passengers per Revenue Hour	1.19		0.79	(33.9%)	1.01	(21.5%)
Passengers per Revenue Mile	0.06		0.04	(32.9%)	0.05	(19.5%)
Major Mechanical Failures****	2		3	50.0%	1	200.0%
Other Mechanical Failures****	0		0	0.0%	0	0.0%
Chargeable Accidents	0		0	0.0%	0	0.0%
On-time Performance	95.0%		95.2%	0.2%	89.6%	6.3%
Passenger Concerns	1		1	0.0%	0	0.0%
<b>LIFT Performance</b>						
	Budget Goal / Contractual Standard		October 2021	Variance from Goal/Standard	October 2020	Variance from Prior Year
Total Boardings	9,215		6,099	(33.8%)	5,023	21.4%
Average Weekday Boardings	383		248	(35.2%)	189	31.6%
Average Saturday Boardings	140		108	(22.7%)	122	(11.0%)
Average Sunday/Holiday Boardings	94		70	(26.0%)	67	4.7%
Passengers per Revenue Hour	1.80		1.91	5.9%	1.42	34.5%
Passengers per Revenue Mile	0.10		0.10	(8.9%)	0.08	18.9%
Major Mechanical Failures****	2		3	50.0%	1	200.0%
Other Mechanical Failures****	0		0	0.0%	0	0.0%
Chargeable Accidents	1		0	(100.0%)	0	0.0%
On-Time Performance	92.0%		93.1%	1.2%	97.2%	(4.2%)
Passenger Concerns	9		20	122.2%	28	(28.6%)
Call Response Time (minutes)	2:00		2:08	6.7%	0:57	124.6%
Average Length of Call (minutes)	2:00		2:22	18.3%	3:09	(24.9%)
1-30 Minutes Past the 30-Minute Pick-Up Window	442		362	(18.1%)	106	241.5%
31-60 Minutes Past the 30-Minute Pick-Up Window	30		30	0.0%	5	500.0%
>60 Minutes Past the 30-Minute Pick-Up Window	15		6	(60.0%)	0	0.0%

\* The budgeted goals are developed within the FY21 budget document and are based upon ridership projections and past performance.

\*\* The minimum performance standards are set forth in each modal operations and maintenance contract.

\*\*\* Average San Diego County gas prices, AAA

\*\*\*\* FLEX was to be modified in October 2021 to include microtransit service operating Monday-Saturday only. This change was not implemented and normal FLEX service continues.

\*\*\*\*\* The performance standard combines LIFT and FLEX major mechanical failures