

## Transit Performance Report - December 2021

External Indicators			December 2021	December 2020	Variance from Prior Year	
Weekday			23	22	1	
Saturday			3	4	-1	
Sunday			5	5	0	
Days of Inclement Weather			0	2	-2	
Average Cost of Gallon of Gasoline**			\$4.62	\$3.18	\$1.44	
<b>SYSTEM Performance (All Modes)</b>						
	Budget Goal***		December 2021	Variance from Goal/Standard	December 2020	Variance from Prior Year
Total Boardings	471,538		446,699	(5.3%)	354,196	26.1%
Average Weekday Boardings	17,783		16,152	(9.2%)	12,844	25.8%
Average Saturday Boardings	9,726		11,784	21.2%	9,104	29.4%
Average Sunday Boardings	6,665		7,969	19.6%	7,041	13.2%
<b>BREEZE Performance</b>						
	Budget Goal / Contractual Standard		December 2021	Variance from Goal/Standard	December 2020	Variance from Prior Year
Total Boardings	306,231		299,711	(2.1%)	242,157	23.8%
Average Weekday Boardings	11,401		10,919	(4.2%)	8,765	24.6%
Average Saturday Boardings	6,720		7,747	15.3%	6,381	21.4%
Average Sunday Boardings	4,769		5,068	6.3%	4,762	6.4%
Boardings per Revenue Hour	8.3		8.4	0.9%	6.8	24.5%
Percent of Scheduled Service Operated	99.98%		99.15%	(0.8%)	99.87%	(0.7%)
Major Mechanical Failures	35		64	82.9%	45	42.2%
Other Mechanical Failures	0		1	100.0%	0	100.0%
Chargeable Accidents	5		5	0.0%	2	150.0%
On-time Performance	88.0%		89.8%	2.0%	91.1%	(1.5%)
Passenger Concerns	51		55	7.8%	65	(15.4%)
<b>COASTER Performance</b>						
	Budget Goal / Contractual Standard		December 2021	Variance from Goal/Standard	December 2020	Variance from Prior Year
Total Boardings	61,130		38,301	(37.3%)	7,519	409.4%
Average Weekday Boardings	2,439		1,337	(45.2%)	342	291.2%
Average Saturday Boardings	775		1,214	56.6%	0	0.0%
Average Sunday Boardings	543		782	44.0%	0	0.0%
Boardings per Revenue Hour	55.6		34.5	(37.9%)	21.9	57.4%
Percent of Scheduled Service Operated	100.0%		99.1%	(0.9%)	100.0%	(0.9%)
Major Mechanical Failures	2		3	50.0%	0	300.0%
Other Mechanical Failures	0		0	0.0%	0	0.0%
Chargeable Accidents	0		0	0.0%	0	0.0%
On-time Performance	95.0%		92.1%	(3.0%)	97.7%	(5.7%)
Passenger Concerns	3		3	0.0%	0	0.0%
<b>SPRINTER Performance</b>						
	Budget Goal / Contractual Standard		December 2021	Variance from Goal/Standard	December 2020	Variance from Prior Year
Total Boardings	94,457		101,286	7.2%	98,133	3.2%
Average Weekday Boardings	3,562		3,612	1.4%	3,491	3.5%
Average Saturday Boardings	2,089		2,668	27.7%	2,584	3.2%
Average Sunday Boardings	1,250		2,040	63.2%	2,198	(7.2%)
Boardings per Revenue Hour	46.6		50.1	7.5%	49.4	1.4%
Percent of Scheduled Service Operated	100.0%		99.7%	(0.3%)	99.8%	(0.1%)
Major Mechanical Failures	1		5	400.0%	4	25.0%
Other Mechanical Failures	0		0	0.0%	0	0.0%
Chargeable Accidents	0		0	0.0%	0	0.0%
On-time Performance	95.0%		96.9%	2.0%	97.7%	(0.8%)
Passenger Concerns	5		1	(80.0%)	5	(80.0%)
<b>FLEX Performance</b>						
	Budget Goal / Contractual Standard***		December 2021	Variance from Goal/Standard	December 2020	Variance from Prior Year
Total Boardings	1,503		1,622	7.9%	1,795	(9.6%)
Average Weekday Boardings	58		62	7.1%	69	(10.3%)
Average Saturday Boardings	21		26	22.2%	33	(21.6%)
Average Sunday Boardings	20		23	16.0%	28	(17.7%)
Passengers per Revenue Hour	1.03		1.11	7.9%	1.27	(12.6%)
Passengers per Revenue Mile	0.05		0.06	7.9%	0.07	(15.2%)
Major Mechanical Failures****	2		4	100.0%	2	100.0%
Other Mechanical Failures****	0		0	0.0%	1	(100.0%)
Chargeable Accidents	0		0	0.0%	0	0.0%
On-time Performance	95.0%		92.2%	(3.0%)	98.0%	(6.0%)
Passenger Concerns	1		2	100.0%	0	0.0%
<b>LIFT Performance</b>						
	Budget Goal / Contractual Standard		December 2021	Variance from Goal/Standard	December 2020	Variance from Prior Year
Total Boardings	8,217		5,779	(29.7%)	4,592	25.8%
Average Weekday Boardings	323		222	(31.1%)	177	25.5%
Average Saturday Boardings	121		129	6.3%	106	21.1%
Average Sunday/Holiday Boardings	83		56	(33.0%)	53	4.1%
Passengers per Revenue Hour	1.80		1.59	(11.43%)	1.55	3.1%
Passengers per Revenue Mile	0.11		0.10	(8.8%)	0.08	18.1%
Major Mechanical Failures****	2		4	100.0%	2	100.0%
Other Mechanical Failures****	0		0	0.0%	1	(100.0%)
Chargeable Accidents	1		1	0.0%	0	100.0%
On-Time Performance	92.0%		88.8%	(3.5%)	98.6%	(10.0%)
Passenger Concerns	9		19	111.1%	11	72.7%
Call Response Time (minutes)	2:00		2:07	5.8%	2:23	(11.2%)
Average Length of Call (minutes)	2:00		1:52	(6.7%)	3:31	(46.9%)
1-30 Minutes Past the 30-Minute Pick-Up Window	419		461	10.0%	55	738.2%
31-60 Minutes Past the 30-Minute Pick-Up Window	29		107	269.0%	0	0.0%
>60 Minutes Past the 30-Minute Pick-Up Window	14		41	192.9%	0	0.0%

\* The budgeted goals are developed within the FY21 budget document and are based upon ridership projections and past performance.

\*\* The minimum performance standards are set forth in each modal operations and maintenance contract.

\*\*\* Average San Diego County gas prices, AAA

\*\*\*\* FLEX was to be modified in October 2021 to include microtransit service operating Monday-Saturday only. This change was not implemented and normal FLEX service continues.

\*\*\*\*\* The performance standard combines LIFT and FLEX major mechanical failures